Switch to Sentrilock - FAQs

Question	Answer
Why is CCBOR switching from Supra to Sentrilock?	a) Superior technology - lockboxes work using Bluetooth b) Use of one day codes c) Long-lasting user replaceable batteries d) Safety and security
Are all CCBOR primary members required to subscribe to Sentrilock?	As a primary member of CCBOR, you will be required to pay the annual fee for the Sentrilock subscription. Although you are encouraged to use Sentrilock on your Cecil County listings, that decision is up to you.
Do all Sentrilock associations in Maryland share full reciprocity with CCBOR?	Yes, with the exception of Coastal (Somerset, Wicomico, and Worcester counties)
As a secondary member with CCBOR who already has a Sentrilock subscription through my primary Board, is there anything I need to do?	One of CCBOR's primary intentions for this switch is to provide open access to all buyer agents. For questions concerning your primary membership, please refer to your primary Board.
As a secondary member with CCBOR who has a Supra account through my primary Board, do I have to subscribe to Sentrilock?	No, although we strongly encourage agents who are going to list properties in Cecil County to subscribe to Sentrilock.
As a primary member with CCBOR who desires access to properties with a Supra lockbox, do I have to subscribe to Supra through the respective Board?	You will need to contact the respective Supra Board.
How do I obtain a Sentrilock box?	Boxes will be distributed to our broker subscribers who will then distribute to their respective agents.
What is the cost of the Sentrilock subscription?	$180/year billed annually effective March 1
To get access to Supra properties in New Castle County, do I have to join their Board?	If you are going to be listing properties in New Castle County, then you will have to join as a secondary member and get your Supra lockbox through your broker. If you are only going to be showing properties occasionally, then you will need to download a Supra eKey app and request a one-time code from the respective listing agent.

If I have multiple accesses through associations; i.e. Harford County, Sussex County, and Bay Area (all Sentrilock), is it possible to use just one set of credentials?	No, you must use the credentials assigned from the respective association.

If you have any other additional questions, please contact Pam Hawkins at phawkins@cecilboard or
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